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AGFEO
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AGFEO COMMUNICATIONS SOLUTIONS

FOR DOCTOR'S SURGERIES, GROUP PRACTICES AND HEALTH CENTRES

Telefone | Telefonanlagen | Software | Haussteuerung

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AGFEO

COMMUNICATIONS SOLUTIONS FOR DOCTOR'S SURGERIES, GROUP PRACTICES AND HEALTH CENTRES

Your work day is all about your patient's needs. Therefore we have created a communication system that lightens your daily routine. Whether you talk about work at the reception desk, in the waiting room or examination room. We have thoroughly analysed the requirements of your line

of business and aligned our communication solutions accordingly. It is our goal to make perfect communication easy for you.

Please contact your AGFEO installer for more information.

ADVANTAGES

- Best possible availability of the surgery for patients
- Optimised workflow at the reception desk
- Sales increase through specific information for callers on hold
- Energy efficient with KNX integration for smart buildings



FRONT DOOR/ ENTRANCE

Door release via telephone

Audio information about opening hours, emergency service and holiday replacement on the door phone

RECEPTION DESK

Incoming phone call displays patient details on computer screen

Hands-free phone calls (speakerphone or headset)

All patients can be reached via mouse click

Announcement feature for all rooms

Patients receive important information while being on hold

Calendar management

WAITING ROOM

Royalty-free background music

Announcements e.g. to call in the next patients

EXAMINATION ROOM

Direct call for co-workers and staff

Confidential instructions for the reception desk as audio memo (e.g. prescription)

Information on the reception desk if the doctor is present

TRAVELLING

Data exchange with smartphone

